

## ActivConnect G Trouble Shooting

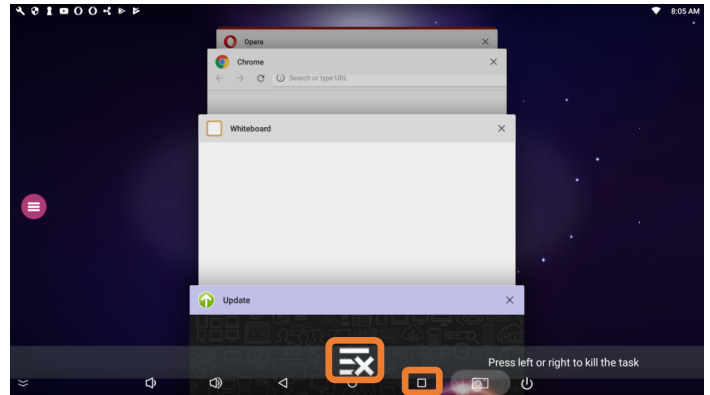
Having trouble with your ActivConnect G or an App? Running slow?  
Try these quick trouble shooting steps before you call in reinforcements.

- 1—Close      2—Clean Up      3—Update      4—Restart



### Close all open apps

Swipe up from the bottom of the screen  
Tap on the Square  
(this shows you everything that is open)  
Click the big X



### Clean Up tasks and cache

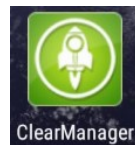
In "All Apps"



Select the "Settings Section"

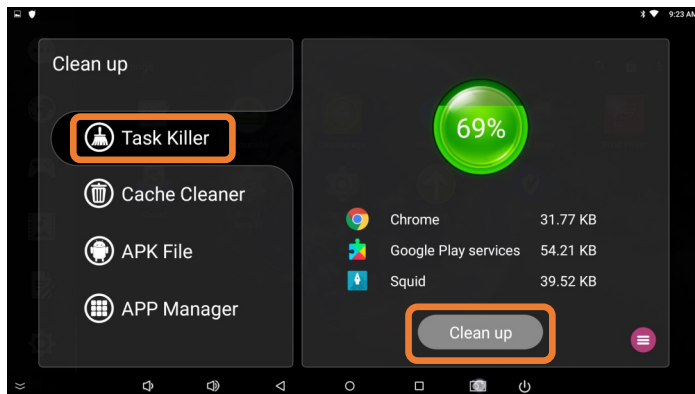


Tap on the "Clear Manager"



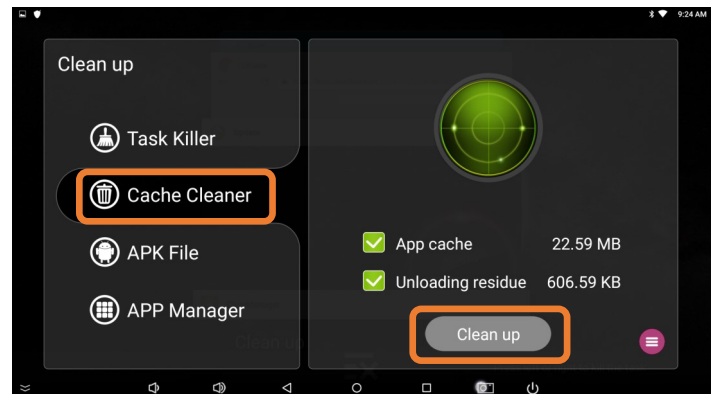
#### Task Killer

Click "Clean Up"



#### Cache Cleaner

Click "Clean Up"





### Update apps

Open the Google Play Store app



Tap on the three lines in the upper left

Choose "My apps & games"

Tap on "Update All"



### Update the device

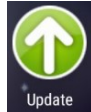
In "All Apps"



Select the "Settings Section"

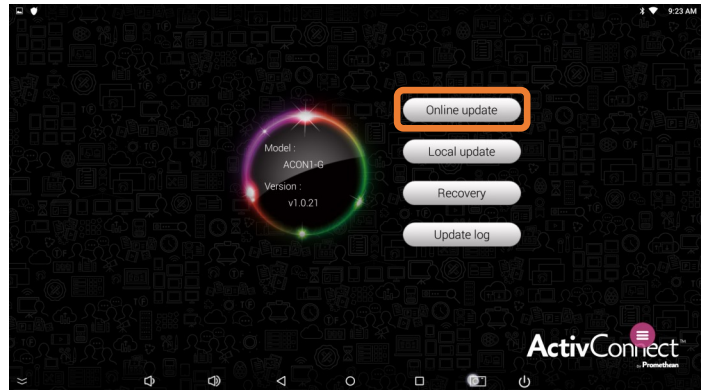


Tap on the "Update"



Choose "Online Update"

Follow the prompts



### Restart

Pull the power cord

Take a deep breath

Plug it back in

